

Notice of Nondiscrimination and Accessibility: Discrimination is Against the Law

Granville Health System complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Granville Health System does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Granville Health System:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified Interpreters
 - Information written in other languages

If you need any of these services, please contact any employee of Granville Health System for help.

If you believe that Granville Health System has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance. You can file a grievance in person, by mail, or by phone.

Granville Health System Compliance Services P.O. Box 947, Oxford, NC 27565 Phone: 919-690-3401 Compliance Helpline: 844-995-4919 Fax: 919-690-3400

If you need help filing a grievance, Granville Heath System Compliance Services is available to help you.

You can also file a civil rights complaint wit the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW Room 509F, HHH Building Washington, DC 20201 1-800-368-1019, 800-537-7697(TDD)

Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html.</u>